# **GENESIS®**

### Claim Department



Genesis insurance and reinsurance clients appreciate the willingness of our claim professionals to consult with them on any claim issues. These individuals have experience and expertise in a number of areas. Continuing education, training, participation in trade associations (such as PRIMA and AGRIP), and direct personal involvement with accounts are requirements of Genesis claim professionals.

# How Can Genesis Enhance Your Claim Operation?

#### Evaluate Claim Handling Processes

Genesis is available to conduct periodic reviews of your claim department or claim administrator and provide input/recommendations in the following areas:

- > Reserving
- > Medical & Disability Management
- > Investigation
- > Litigation Management

- > Claim Supervision
- > Recovery (e.g., subrogation, second injury fund)
- > Workflow
- > MIS
- > Caseload analysis

#### Mitigate the Impact of Complex Claims

Genesis claim professionals are a valuable, consultative resource in the evaluation of problematic claims. Clients can call on us for:

- > Aid in evaluation of damages and liability
- > Assistance in preparing for settlement conference and mediations
- > Support in development of an effective defense strategy
- > Assistance in selecting defense counsel and experts to support defense of a claim
- > Specialized resources in the management of catastrophic injuries

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Genesis Insurance Company

is rated A++ by A.M. Best and AA+ by Standard & Poor's.

### Claim Department

#### Assistance in Determination of Exposure and Reserving of Serious Claims

Our nationwide Claim Department experience in public entity insurance and reinsurance allows Genesis to offer assistance in evaluating any claim, regardless of size and whether or not it impacts our limits. Our claim professionals are familiar with the differences of the various jurisdictions, and the impact that immunities or tort caps may have on any claim.

Experience the difference that the Genesis claim professional offers to the public sector.

#### **CLAIM MANAGEMENT**

Lauren J. Hilan Vice President Claim Department Manager 312 526 7580 lauren.hilan@gumc.com

#### How to Report a Claim:

Email address: genesisclaims@gumc.com

Fax number: 203 328 5825 Mailing address: PO Box 1255

Stamford, CT 06904

#### **CLAIM CONTACTS**

#### **Ted Gaisford**

Vice President Unit Manager 213 236 1731 ted.gaisford@gumc.com

#### **Steve Leone**

Vice President 203 328 6637 steve.leone@gumc.com

#### Nicholas Fanelli

Vice President 213 236 1735 nicholas.fanelli@gumc.com

#### **Jessica Stewart**

Assistant Vice President 312 267 8526 jessica.stewart@gumc.com

#### David J. Soucy

Second Vice President 213 236 1732 david.soucy@gumc.com

#### Scott E. Wood

Second Vice President 213 236 1739 scott.wood@gumc.com

#### Jane Sickler

Second Vice President 312 267 8522 jane.sickler@gumc.com

# **GENESIS**®

Genesis Insurance Company is licensed in the District of Columbia, Puerto Rico and all states. Genesis Insurance Company has its principal business in Stamford, CT and operates under NAIC Number 0031-38962.